



## Community Happenings

### Alabama

As a President's Club Sponsor, Arcata donated \$10,000 to the American Cancer Society's Relay for Life in Huntsville, Alabama. Under the leadership of Co Captains: Craig Beaty and Terri Chaffee, the Arcata Team raised \$5,768.50.



Craig Beaty, Terri Chaffee, and Ed Smith, Jr. at the Relay for Life - Huntsville

Alabama A&M University Youth Motivation Task Force (YMTF)

Huntsville Museum of Art

Huntsville Chamber of Commerce

Oakwood University United Negro College Fund Gala

The ARC of Madison County - Mike Scherer Memorial Golf Tournament

WLRH Public Radio

### California

Extreme Makeover Home Edition  
The Tehachapi High School Robotics Team - Platinum sponsor



Arcata's RF&ESS Extreme Makeover Home Edition Team

### Mississippi

Congratulations to Team Captain, Kerri Miller and the members of Arcata's NSSC Team for raising \$847 for the March of Dimes March for Babies Walk.

Adopt Wilkerson Kids for the Year

Gulf Coast Women's Center for Non-Violence

Habitat for Humanity

Stennis Space Center Special Olympics



Arcata's NSSC Habitat for Humanity Team

### Nevada

Las Vegas Chamber of Commerce

Nevada Minority Supplier Development Council

Nevada Police Athletic Federation

College of Southern Nevada Foundation

### Others

Operation Homefront

Disabled Veteran Charitable Trust

### Celebrating Space Exploration



From L to R: Robert Lightfoot - NASA MSFC Acting Center Director, Caroline Lightfoot, Allan McCaleb, Arcata VP NASA Programs, Ron Gray, Gray Research President, Cindy Gray at the Huntsville Museum of Art's "Celebrate Huntsville's Legacy in America's Space Exploration"

# arcview

ARCATA ASSOCIATES NEWSLETTER

## ARCATA WINS NASA SMALL BUSINESS PRIME CONTRACTOR OF THE YEAR AWARD

### IN THIS ISSUE

**Arcata Wins NASA Small Business Prime Contractor of the Year Award**

**Arcata Receives a 97% Score on the Orion Program!**

**Message from Tim**

**RF&ESS Scores Another 97!**

**Employee Spotlight Ralph Decker**

**NSSC Receives 96.56% Award Fee Score!**

**Community Happenings**

**Celebrating Space Exploration**

Arcata Associates, Inc. received the 2008 NASA Small Business Prime Contractor of the Year Award for their work on the Research Facilities and Engineering Support Services (RF&ESS) contract at NASA Dryden Flight Research Center (DFRC) located at Edwards, California.

The Award was presented to Arcata by former NASA Deputy Administrator Shana Dale and the Assistant Administrator - Office of Small Business Programs Glenn Delgado at the 1<sup>st</sup> Annual NASA/Jet Propulsion Laboratory Small Business Symposium and Awards Ceremony held in Washington DC on November 18, 2008.

The other two Small Business Industry Awards presented to Arcata on November 18<sup>th</sup> were the 2008 DFRC Small Business Prime Contractor of the Year Award and the 2008 NASA Shared Services Center (NSSC) Small Business Subcontractor of the Year Award. The Agency level Award was selected from among those companies that had received a Center-level award.

The criteria for selection included performance, responsiveness, cooperation and innovation.

“This award is one of the most prestigious and significant awards the company has ever received. I want to acknowledge the outstanding leadership of David Recce, RF&ESS Program Manager. In addition, I want to thank all of Arcata’s RF&ESS employees for their hard work and dedication. Every year, the bar is raised and they continue to meet and exceed our customer’s expectations.” said Tim Wong, Arcata President.

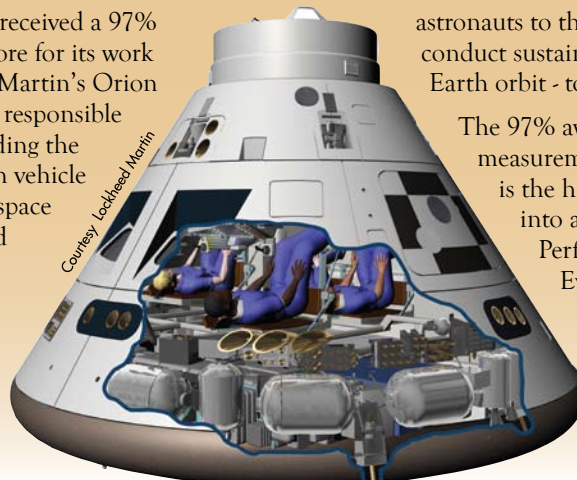
Since 2002, Arcata has supported the DFRC with aeronautical research, scientific discovery, and human space flight, including the Space Shuttle and the next generation space vehicle, the Orion.



L to R: Shana Dale, Tim Wong and Glenn Delgado at Awards Ceremony.

## Arcata Receives a 97% Score on the Orion Program!

Arcata recently received a 97% Award Fee Score for its work on Lockheed Martin’s Orion Project Team, which is responsible for designing and building the Orion crew exploration vehicle which will replace the space shuttle after it is retired in 2010. Orion will be the flagship of NASA’s Constellation Program, which is comprised of the spacecraft and systems that will carry



astronauts to the International Space Station and conduct sustained human exploration beyond low Earth orbit - to the moon and on to Mars.

The 97% award fee score is a quantitative measurement of Arcata’s performance 100% is the highest score possible. The score takes into account several factors: 1) Technical Performance including Test and Evaluation, Information Technology, and Quality; and 2) Subcontract Management including Planning, Scheduling, Cost, Program Management and Small Business utilization. “I would like to congratulate J. Cliff Plaxco, Arcata

An interior view of the Orion crew exploration vehicle.

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## MESSAGE FROM TIM



Information Systems Agency, and NASA. Our technical support of NASA has grown exponentially and covers all of the Mission

Later this year, we will be celebrating the 30<sup>th</sup> Anniversary of Arcata Associates, Inc. When I took over the reins of the Company in 1993, the future of the company was contingent upon our ability to win the Technical Engineering Support Services (TESS) contract for the U.S. Air Force Warfare Center at Nellis AFB, Nevada. Today, we not only continue to support the Test and Training needs of the U.S. Air Force but we also support the U.S. Army, Navy, Marine Corps, Defense

Directorates: Aeronautics, Exploration Systems, Science, and Space Operations. One aspect of the Company that has not changed over this 30 year period is the consistent high level of support that we provide to our customers as reflected in the 100% award fee scores earned or the national awards such as the 2008 NASA Small Business Prime Contractor of the Year. We are so fortunate to have such an outstanding group of employees committed to the mission, vision and values of the Company in their support of our customers across the country and around the world. Over the course of the year, we will be celebrating our anniversary by sharing with you stories about the people and milestones that have made Arcata what it is today.

Tim Wong  
President and CEO

## RF&ESS Scores Another 97!

The RF&ESS Program continues to perform at the highest level - achieving its 3rd 97% award fee score (for the period August 1, 2008 - January 31, 2009). The PEB report contains the following highlights about Arcata.

- Provided flawless support for the STS 126 15-day mission, Edwards landing and turnaround
- Arcata supported 224 real time operations with no impacts - representing 100% success in supporting real time missions.
- Provided comprehensive network drawings and documentation in support of IT security Certification & Accreditation (C&A) process for the WINGS systems and Orion AFT MOF System.
- The quality of the products and services developed and delivered by the Arcata [Center-Wide Data Services] team is excellent....
  - DB/Web group continues to put out work that meets customer expectations and beyond. They exceeded all customer requirements with their hard work and professionalism.
  - The Arcata Windows server patch level is at or around 99% on every report.



Arcata's RF&ESS Team delivers Excellent performance.

- The Arcata Western Aeronautical Test Range (WATR) technical management team continues to provide superb direction and guidance for the Range. A solid working relationship between Arcata technical management and their NASA contacts is a key factor in the smooth operation of the WATR.

- Proactive and responsive resource management have allowed the WATR to meet unique engineering requirements for the

WINGS 4.0 Mission control Center upgrade, Blended Wing Body/X-48, Stratospheric Observatory for Infrared Astronomy, F836 and Orion Abort Flight Test.

- Arcata's Safety Program continues to be excellent with 0 lost time injuries out of approximately 115,000 hours worked... A contractor Safety

Council was established as a sub part of the Contractor Council that is being led by the Arcata Program Manager.

- Morale continues to be very high among Contractor personnel due, in good part, to the conscientiousness of both on-site and corporate management.



Anthony Ng, Executive Vice President; J. Cliff Plaxco, Orion Program Manager; David Rogers, Procurement Manager; and the Orion Team celebrate a 97% Award Fee score.

*Arcata Receives a 97% Score on the Orion Program continued from page 1*

Orion Program Manager, David Rogers, Arcata Orion Procurement Manager, and the Arcata Orion Team for their outstanding performance," said Arcata President Tim Wong.

The Orion will have the ability to transport four crewmembers to the moon or on low-earth orbit missions such as trips to the International Space Station. The first Orion launch with humans aboard is planned for spring 2015 and its first trip to the moon is targeted for 2020. One of the strategies employed by NASA to lower risk and ensure the success of the Orion is to improve upon the best features of the Apollo capsule. The Orion incorporates the latest in computer technology, electronics, life support, propulsion and heat protection systems. The Orion will be able to support and sustain human presence on the moon for up to six months.



# Employee Spotlight



Ralph Decker

Ralph Decker is Arcata's Vice President overseeing the Joint Range Technical Services (J-Tech) contract with JT3. He has achieved unprecedented levels of excellence for Arcata, including all excellent award fee ratings on J-Tech since 2002 and triple consecutive 100% award fee scores on the predecessor contract to J-Tech.

Arcata is a major subcontractor to JT3 which consists of engineering, operations and maintenance (O&M), Information Technology and other technical support at both the Nevada Test and Training Range (NTTR), located at Nellis Air Force Base, Nevada and the Electronic Combat Range (ECR), China Lake, California. In all, Ralph manages an integrated team of 320 people who work for four different companies; over half are Arcata employees.

When you meet Ralph, you quickly learn that he is the consummate "techno geek." He owns six cell phones/Personal Digital Assistant (PDA)s and is always "in the know" about the latest software available. Fortunately, his passion for putting new technology to work has been beneficial to the programs he manages. For example, he initiated the deployment of the Performance Review Board (PRB) Dashboard; a web based tool that provides an instant view of range status based on mission support and system maintenance data. Currently, Ralph's operation is developing another web-based tool for contract task approval and monitoring. Ralph has also used technology to drive cost savings. For example, he leveraged an improved communications infrastructure to centralize weapons scoring on the NTTR. As a result, we were able to process mission data more efficiently and save the government money.

Ralph has been working on the Nellis Range since 1983 when he transferred from Holloman Air Force Base as part of an Air Force Systems Command test team. Ralph spent four years in the Air Force working on data link and telemetry systems for Air Force Systems Command; now known as Air Force Material Command.

In 1986, he hired on with Arcata as a video

technician on an NTTR technical support contract; yep, that's 23 years with Arcata! Video was new to Ralph, but he enjoyed the "gadget" aspect of it and soon became one of Arcata's best technicians, moving up to be the department supervisor in 1991.

In 1993, Ralph put away his technician's "tool-box" and became the Director of Operations, overseeing all O&M and Logistics efforts on Arcata's Engineering Support contract and interfacing regularly with our Air Force customer.

In 1998 he became the Program Manager for Arcata's Technical Engineering Support Services contract. Under that contract, Ralph and his team achieved the highest levels of customer satisfaction resulting in two 99% and three 100% award fees scores over the last five periods of the contract.

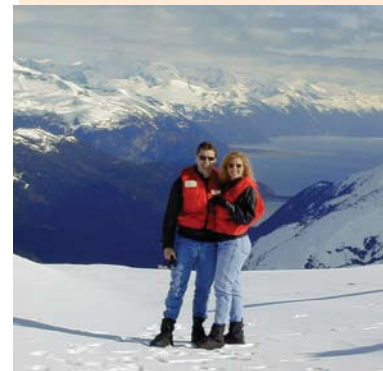
When Ralph is asked why he has been with Arcata for over 23 years, his answer was pretty straightforward. "Arcata has been a great employer. Over my tenure with the firm I have been blessed with great leadership and a phenomenal group of co-workers. The work we do, day in/day out, is simply critical to our nation. Any job has its ups and downs, but the satisfaction I receive from seeing work we equate to success for our military goes beyond words. I also very much enjoy getting the job done in concert with our customer. Our customers at JT3 and the 98th Range Wing are a joy to work with. At the NTTR and ECR, the folks I lead are simply amazing, and I have a top flight staff of managers and supervisors under my charge. All this makes the job very satisfying."

In his off time, Ralph loves to re-open his technician's toolbox and participate in his hobby as an Amateur Radio Operator. He is also a "fitness nut" who hits the gym seven days a week.

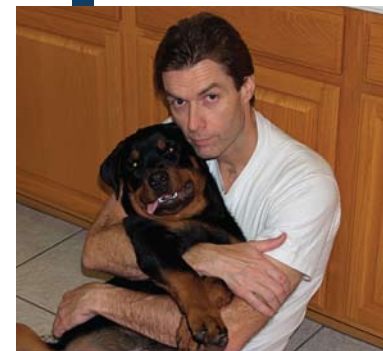
Ralph is currently pursuing his certifications in Project and Program management. He holds Masters Degrees in Human Resources Management and Information Systems Management. His Bachelors Degree is in Business Administration with his Associates Degree in Electronics Engineering Technology.

Ralph, and his wife Cheryl, have been married since 2001. Ralph's family also includes his mother, who lives in Las Vegas, and his 1-year-old Rottweiler, Brutus.

**"...the folks I lead are simply amazing, and I have a top flight staff of managers and supervisors under my charge. All this makes the job very satisfying."**



Ralph with wife, Cheryl on vacation in Alaska.



Ralph with family member, Brutus.

## NSSC Receives 96.56% Award Fee Score!

The CSC NASA Shared Services Center (NSSC) Team received a 96.56% award fee score for the 6-month period ending March 31, 2009; it is the highest award fee score received by the program since contract inception. Arcata supports the Team in the areas of Finance, Human Resources and Procurement. The NSSC Team's excellence was also recognized as the 2009 Best New Shared Services Organization by the Shared Services Outsourcing Network (SSON).

Arcata President Tim Wong, CSC NSSC Deputy PM, Steve Collins and Arcata's NSSC Team.

